

SPECIAL EDITION OWNER'S GUIDE

BRUGERVEJLEDNING TIL SPECIALUDGAVEN

SONDERMODELL BEDIENUNGSANLEITUNG

SPECIALE EDITIE GEBRUIKERSHANDLEIDING

GUÍA DEL USUARIO DE LA EDICIÓN ESPECIAL

ERIKOISVERSIO - KÄYTTÖOHJE

NOTICE D'UTILISATION DE L'ENCEINTE ÉDITION SPÉCIALE

MANUALE DI ISTRUZIONI - EDIZIONE SPECIALE

KÜLÖNKIADÁS - KEZELÉSI ÚTMUTATÓ

BRUKERHÅNDBOK FOR SPESIALUTGAVEN

PODRECZNIK UŻYTKOWNIKA (WYDANIE SPECJALNE)

MANUAL DO PROPRIETÁRIO DA EDIÇÃO ESPECIAL

ANVÄNDARHANDBOK, SÄRSKILD UTGÅVA

คู่มือผู้ใช้รุ่นพิเศษ

특별판 사용자 안내서

特別版本用戶指南

特別版本使用者指南

スペシャルエディション取扱説明書

विशेष संस्करण के मार्गदर्शिका

РУКОВОДСТВО ВЛАДЕЛЬЦА СПЕЦИАЛЬНОЙ ВЕРСИИ  
УСТРОЙСТВА

دليل مالك الإصدار الخاص

**BOSE**

**SOUNDLINK MINI II**

# IMPORTANT SAFETY INSTRUCTIONS

---

## Please read and keep all safety and use instructions.

**CE** Bose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU directive requirements. The complete declaration of conformity can be found at: [www.Bose.com/compliance](http://www.Bose.com/compliance)

**UK  
CA** This product conforms to all applicable Electromagnetic Compatibility Regulations 2016 and all other applicable UK regulations. The complete declaration of conformity can be found at: [www.Bose.com/compliance](http://www.Bose.com/compliance)

Bose Corporation hereby declares that this product is in compliance with the essential requirements per Radio Equipment Regulations 2017 and all other applicable UK regulations. The complete declaration of conformity can be found at: [www.Bose.com/compliance](http://www.Bose.com/compliance)

## Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Only use attachments/accessories specified by the manufacturer.
10. Unplug this apparatus during lightning storms or when unused for long periods of time.
11. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

## WARNINGS/CAUTIONS

- Keep the product away from fire and heat sources. Do NOT place naked flame sources, such as lighted candles, on or near the product.
- Do NOT make unauthorized alterations to this product.
- Do NOT use a power inverter with this product.
- If the battery leaks, do not allow the liquid to come in contact with the skin or eyes. If contact is made, seek medical advice.
- Do not expose products containing batteries to excessive heat (e.g. from storage in direct sunlight, fire or the like).
- Where the mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
- This product contains no user serviceable parts. Contact Bose customer service for all servicing concerns.
- Use this product only with an agency-approved power supply that meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).
- The battery provided with this product may present a risk of fire or chemical burn if mishandled.



仅适用于 2000m 以下地区安全使用  
Use at altitude less than 2000 meters only.



This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules and ISED Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment should be installed and operated with a minimum distance of 20cm between radiator and your body.

## CAN ICES-3(B) / NMB-3(B)

### Product Power State Table

The product, in accordance with the Ecodesign Requirements for Energy Related Products Directive 2009/125/EC and the Ecodesign for Energy-Related Products and Energy Information (Amendment) (EU Exit) Regulations 2020, is in compliance with the following norm(s) or document(s): Regulation (EC) No. 1275/2008, as amended by Regulation (EU) No. 801/2013.

Required Power State Information	Power Modes	
	Standby	Networked Standby
Power consumption in specified power mode, at 230V/50Hz input	≤ 0.5 W	<i>Bluetooth</i> ® ≤ 2.0 W
Time after which equipment is automatically switched into mode	≤ 30 minutes	≤ 5 minutes
Power consumption in networked standby if all wired network ports are connected and all wireless network ports are activated, at 230V/50Hz input	N/A	≤ 2.0 W
Network port deactivation/activation procedures. Deactivating all networks will enable standby mode.	<b>Bluetooth:</b> Deactivate by clearing the pairing list by pressing and holding the <i>Bluetooth</i> button for 10 seconds. Activate by pairing with a Bluetooth source.	



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

# REGULATORY INFORMATION

## Management Regulation for Low-power Radio-frequency Devices

### Article XII

According to “Management Regulation for Low-power Radio-frequency Devices” without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to an approved low power radio-frequency devices.

### Article XIV

The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; If found, the user shall cease operating immediately until no interference is achieved. The said legal communications means radio communications operated in compliance with the Telecommunications Act.

The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

**DON'T** attempt to remove the rechargeable lithium-ion battery from this product. Contact your local Bose retailer or other qualified professional for removal.



**Please dispose of used batteries properly, following local regulations.** Do not incinerate.



Removal of the rechargeable lithium-ion battery in this product should be conducted only by a qualified professional. Please contact your local Bose retailer or see [products.bose.com/static/compliance/index.html](https://products.bose.com/static/compliance/index.html) for further information.

### For Europe:

#### Frequency band of operation 2400 to 2483.5 MHz:

Maximum transmit power less than 20 dBm EIRP.

Maximum transmit power is below regulatory limits such that SAR testing is not necessary and exempt per applicable regulations.

## China Restriction of Hazardous Substances Table

Names and Contents of Toxic or Hazardous Substances or Elements						
Part Name	Toxic or Hazardous Substances and Elements					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent (CR(VI))	Polybrominated Biphenyl (PBB)	Polybrominated diphenylether (PBDE)
PCBs	X	0	0	0	0	0
Metal Parts	X	0	0	0	0	0
Plastic Parts	0	0	0	0	0	0
Speakers	X	0	0	0	0	0
Cables	X	0	0	0	0	0
This table is prepared in accordance with the provisions of SJ/T 11364. 0: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572. X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.						

**Taiwan Restriction of Hazardous Substances Table**

Equipment name: SoundLink Mini II Special Edition, Type designation: 416912						
Restricted substances and its chemical symbols						
Unit	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr+6)	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
PCBs	-	o	o	o	o	o
Metal Parts	-	o	o	o	o	o
Plastic Parts	o	o	o	o	o	o
Speakers	-	o	o	o	o	o
Cables	-	o	o	o	o	o

**Note 1:** "o" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

**Note 2:** The "-" indicates that the restricted substance corresponds to the exemption.

**Please complete and retain for your records**

The serial and model numbers are located on the bottom of the system.

Serial number: \_\_\_\_\_

Model number: 416912

Please keep your receipt with your owner's guide. Now is a good time to register your Bose product.

You can easily do this by going to <http://global.Bose.com/register>

**Date of Manufacture:** The eighth digit in the serial number indicates the year of manufacture; "9" is 2009 or 2019.

**China Importer:** Bose Electronics (Shanghai) Company Limited, Level 6, Tower D, No. 2337 Gudai Rd. Minhang District, Shanghai 201100

**EU Importer:** Bose Products B.V., Gorslaan 60, 1441 RG Purmerend, The Netherlands

**Taiwan Importer:** Bose Taiwan Branch, 9F-A1, No. 10, Section 3, Minsheng East Road, Taipei City 104, Taiwan  
Phone Number: +886-2-2514 7676

**Mexico Importer:** Bose de México, S. de R.L. de C.V. , Paseo de las Palmas 405-204, Lomas de Chapultepec, 11000 México, D.F. Phone Number: +5255 (5202) 3545

**UK Importer:** Bose Limited, Bose House, Quayside Chatham Maritime, Chatham, Kent, ME4 4QZ, United Kingdom

**Input Power Rating:** 5VDC, 1.6A

**CMIIT ID:** 2015DJ1588

**Legal Information**

The *Bluetooth*® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Bose Corporation is under license.

Bose and SoundLink are trademarks of Bose Corporation.

Bose Corporation Headquarters: 1-877-230-5639

© 2021 Bose Corporation. No part of this work may be reproduced, modified, distributed, or otherwise used without prior written permission.

# CONTENTS

---

## What's in the Box

Contents .....	8
----------------	---

## Placement Guidelines

Avoid wireless interference .....	9
-----------------------------------	---

## Speaker Controls

Power on/off .....	10
Auto-off timer .....	10
Disabling auto-off .....	10
Speaker functions .....	11
Media playback and volume functions .....	11
Call functions .....	12

## Battery

Charge the speaker .....	13
Charging time .....	13
Hear the battery level .....	14
Battery protection mode .....	14
Replace the battery .....	14

## Status Indicators

<i>Bluetooth</i> <sup>®</sup> indicator .....	15
Battery indicator .....	15
AUX indicator .....	16

## Voice Prompts

Pre-installed languages .....	17
Select the language .....	17
Change the language .....	17
Disable voice prompts .....	17

**Bluetooth Connection**

Pair your mobile device..... 18  
 Disconnect a mobile device..... 18  
 Reconnect a mobile device..... 18

**Multiple Bluetooth Connections**

Pair another mobile device ..... 19  
 Identify connected mobile devices..... 19  
 Switch between two connected mobile devices..... 19  
 Reconnect a previously connected mobile device..... 20  
 Clear the speaker’s pairing list..... 20

**Wired Connection**

Connect the 3.5 mm audio cable..... 21

**Care and Maintenance**

Clean the speaker ..... 22  
 Replacement parts and accessories..... 22  
 Limited warranty ..... 22

**Troubleshooting**

Common solutions ..... 23  
 Reset the speaker ..... 25

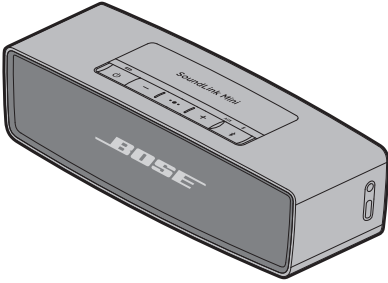
## WHAT'S IN THE BOX

---

### Contents

---

Confirm that the following parts are included:



SoundLink Mini II Special Edition



USB-C to USB-A cable

**Note:** If any part of the product is damaged, do not use it. Contact your authorized Bose dealer or Bose customer service.  
Visit: [worldwide.Bose.com/Support/SLMii](https://www.worldwide.bose.com/Support/SLMii)



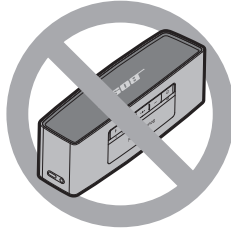
## PLACEMENT GUIDELINES

---

- Place your mobile device within 30 ft (9 m) of the speaker. Moving your mobile device farther away affects sound quality, and it may disconnect from the speaker.
- Place the back of the speaker near but not directly against a wall. Bass response decreases as the speaker is moved away from a wall.

### CAUTIONS:

- Do not place the speaker on wet or dirty surfaces.
- Stand the speaker on its base. Standing the speaker on any other side may cause damage to the speaker and affect sound quality.



## Avoid wireless interference

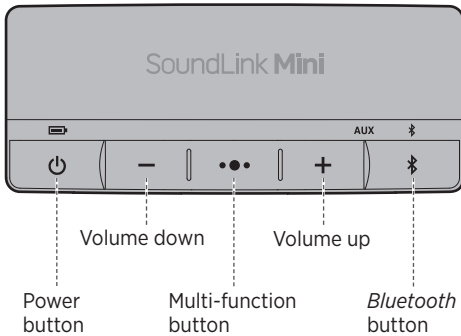
---

- Keep other wireless equipment away from the speaker.
- Place the speaker and your mobile device outside of and away from metal cabinets, other audio/video components and direct heat sources.

## SPEAKER CONTROLS

---

Controls are located on the top of the speaker.

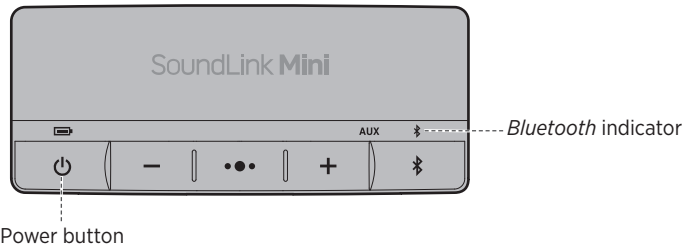


## Power on/off

---

Press the Power button .

The *Bluetooth* indicator  glows according to *Bluetooth* connection status (see page 15).



## Auto-off timer

---

The auto-off timer conserves the battery when the speaker is operating on battery power. The speaker switches off when audio has stopped and buttons have not been pressed for 30 minutes.

## Disabling auto-off

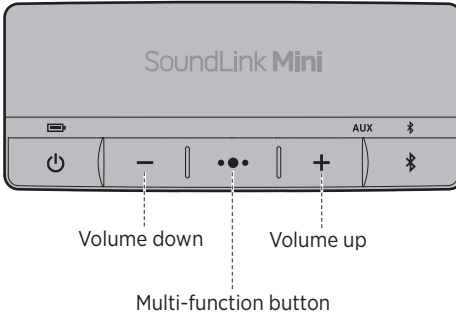
Press and hold **+** and the *Bluetooth* button  simultaneously.

You hear an alert (or a tone) confirming that the auto-off feature is disabled.

Repeat to re-enable the auto-off timer.

## Speaker functions

### Media playback and volume functions



**Note:** Certain mobile devices may not support these functions.

Function	What to do
Play/Pause	Press the Multi-function button ●●● . In AUX mode, pressing ●●● mutes the music.
Skip forward	Double-press ●●● .
Skip backward	Triple-press ●●● .
Volume Up	Press + . <b>Note:</b> To quickly increase the volume, press and hold + .
Volume Down	Press - . <b>Note:</b> To quickly decrease the volume, press and hold - .

## Call functions



Multi-function button

Function	What to do
Answer a call	Press the Multi-function button ●●● .
End a call	Press ●●● .
Decline an incoming call	Press and hold ●●● .
Switch between two calls	With two active calls, double-press ●●● .
Turn off speakerphone and switch to a mobile device (in-call)	Press and hold ●●● .
Access voice control to make a call	While not on a call, press and hold ●●● for one second until you hear a tone. Your mobile device may not support voice control. Refer to your device owner's guide for more information.
Mute/unmute a call	While on a call, press and hold <b>-</b> and <b>+</b> simultaneously.

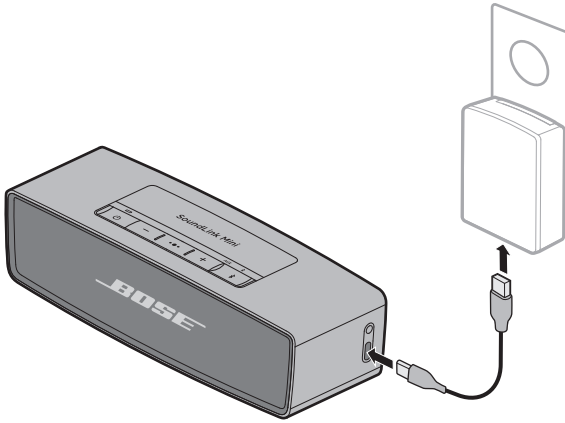
## Voice prompt notifications

The speaker identifies incoming callers that are saved in your contact list. To disable this feature, see page 17.

## Charge the speaker

Your speaker ships with a partial charge. Before using your speaker for the first time, connect it to an AC (mains) outlet. Your speaker does not need to be fully charged, but it does require the initial connection to activate the battery.

1. Connect the small end of the USB cable into the USB-C port on the speaker.
2. Connect the other end into a wall charger (not provided).



The battery indicator  blinks amber, and the speaker emits a tone.

### Charging time

Allow up to four hours to fully charge the battery. A full charge powers the speaker for up to 12 hours.


**Tip:** To extend the battery playback time, reduce the volume. The rate of battery discharge varies with the volume setting.


## BATTERY

---

### Hear the battery level

Each time you power on the speaker, you hear the battery level.

To hear the battery level while using your speaker, press and hold the Power button  until you hear a voice prompt.

**Note:** To visually check the battery level, press and hold  while viewing the battery indicator (see page 15).

### Battery protection mode


---

The speaker enters battery protection mode to preserve battery power when the speaker is unplugged and unused for:

- More than 24 days
- Three days with a remaining charge of less than 10 percent

To reactivate the system, connect it to AC (mains) power (see page 13).

When not in use, store the speaker in a cool place.

**CAUTION:** Do not store your speaker for extended periods when fully charged or when the battery indicator  blinks red.

### Replace the battery

---

Rechargeable batteries periodically need replacement. The lifetime of a battery depends on usage and volume settings.

You may need to replace the battery if you must recharge the battery more often.

**Note:** The battery provided with your system is not user serviceable. Contact Bose customer service for all battery related issues. Visit: [worldwide.bose.com/Support/SLMii](https://worldwide.bose.com/Support/SLMii)

The *Bluetooth*, battery and AUX indicators are located on the top of the speaker.

## Bluetooth indicator

Shows the connection status of a mobile device.



Indicator activity	System state
Blinking blue	Ready to pair
Blinking white	Connecting
Solid white	Connected

## Battery indicator

Shows the battery charge level.



Indicator activity	System state
Solid green	Full charge
Solid amber	Medium charge
Blinking red	Needs charge
Blinking amber	Charging

## AUX indicator

Shows the connection status of a device connected with an AUX cable.



Indicator activity	System state
Solid white	Speaker is connected and ready to play content from a device



Voice prompts guide you through the *Bluetooth* connection process, announce the battery level and identify connected devices. You can customize voice prompts using the buttons on your speaker.

## Pre-installed languages

---

The following languages are pre-installed on your speaker:

- English
- Spanish
- French
- German
- Mandarin
- Japanese
- Italian
- Portuguese
- Dutch
- Russian
- Polish

## Select the language

---

When you power on the speaker for the first time, the voice prompts are in English.

1. Press **-** or **+** to scroll through the languages.
2. When you hear your language, press and hold the Multi-function button **•••**.

## Change the language

---

1. Press and hold **•••** and **+** simultaneously until you hear the voice prompt for the first language option.
2. Press **-** or **+** to scroll through the languages.
3. When you hear your language, press and hold **•••**.

## Disable voice prompts

---

Press and hold **-** and **+** simultaneously until you hear “Voice prompts off.”

**Note:** Repeat to re-enable voice prompts.

## BLUETOOTH CONNECTION

---

*Bluetooth* wireless technology lets you stream music from mobile devices such as smartphones, tablets and laptop computers. Before you can stream music from a device, you must connect the device with your speaker.

### Pair your mobile device

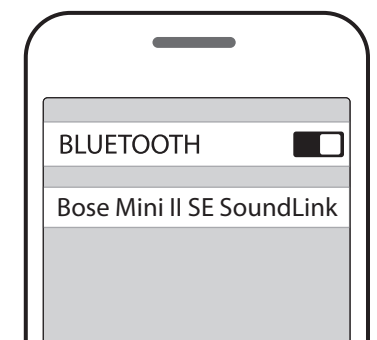
---


After selecting your language, the speaker is ready to pair with your mobile device.

1. On your mobile device, turn on the *Bluetooth* feature.

**Tip:** The *Bluetooth* feature is usually found in Settings.

2. Select **Bose Mini II SE SoundLink** from your device list.



The *Bluetooth* indicator  glows solid white, and you hear “Connected to <device name>.”

### Disconnect a mobile device

---


Disable the *Bluetooth* feature on your device.

### Reconnect a mobile device

---



When powered on, the speaker tries to reconnect with the two most recently-connected devices. You can only play music from one mobile device at a time.

**Note:** The devices must be within range (30 ft or 9 m) and powered on.

You can pair additional devices to your speaker. These *Bluetooth* connections are controlled with the *Bluetooth* button . Voice prompts guide you through controlling multiple connections. Before connecting an additional mobile device, make sure this feature is enabled.

### Pair another mobile device

---

1. Press and hold  until the *Bluetooth* indicator  blinks blue, and you hear “Ready to pair another device.”
2. Pair your mobile device to the speaker.

**Note:** Pairing your mobile device stores it in the speaker’s pairing list. The speaker stores eight mobile devices.

### Identify connected mobile devices

---

Press  to hear which mobile device(s) are currently connected.

### Switch between two connected mobile devices



---

1. Pause music from your first mobile device.
2. Play music from your second mobile device.

**Note:** Your speaker can receive a phone call from both devices, no matter which device is playing audio.


### **Reconnect a previously connected mobile device**

---

1. Press the *Bluetooth* button  to hear which device is connected.
2. Press  again within three seconds to connect to the next device in the speaker pairing list.
3. Repeat until you hear the correct device name.
4. Play audio on the connected device.

### **Clear the speaker's pairing list**

---

1. Press and hold  for ten seconds until you hear "*Bluetooth* device list cleared."
2. Delete the speaker from the *Bluetooth* list on your mobile device.  
All devices are cleared and the speaker is ready to connect.

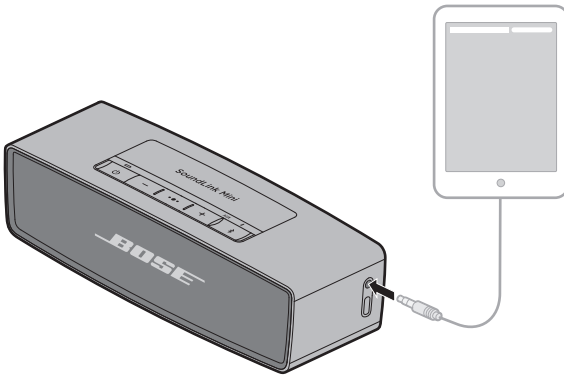
---


## Connect the 3.5 mm audio cable

---

You can connect the audio output of a smartphone, tablet, computer or other type of audio device to the AUX connector. The AUX connector accepts a 3.5 mm stereo cable plug (not provided).

1. Using a 3.5 mm stereo cable, connect your device to the AUX connector on the speaker.



2. Press the Power button .
- The AUX indicator glows solid white.
3. Play music on your mobile device.

**Tip:** Increase the volume on the connected device to near maximum, then use the speaker volume buttons to adjust the volume level.

## Clean the speaker

---

- Clean the surface of the system with a soft, dry cloth.
- Do not use any sprays near the system. Do not use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia or abrasives.
- Do not allow liquids to spill into any openings.

## Replacement parts and accessories

---

Replacement parts and accessories can be ordered through Bose customer service. Visit: [worldwide.Bose.com/Support/SLMii](http://worldwide.Bose.com/Support/SLMii)

## Limited warranty

---

Your speaker is covered by a limited warranty. Visit our website at [global.Bose.com/warranty](http://global.Bose.com/warranty) for details of the limited warranty.

To register your product, visit [global.Bose.com/register](http://global.Bose.com/register) for instructions. Failure to register will not affect your limited warranty rights.

## Common solutions

If you experience problems with your speaker:

- Power on the speaker (see page 10).
- Check the state of the status indicators (see page 15).
- Make sure your mobile device supports *Bluetooth* technology (see page 18).
- Charge the battery (see page 13).
- Increase the volume on your speaker and device.
- Move your device closer to the speaker and away from any interference or obstruction.
- Try connecting another device (see page 19).



If you could not resolve your issue, see the table below to identify symptoms and solutions to common problems. If you are unable to resolve your issue, contact Bose customer service.

Visit: [worldwide.Bose.com/contact](http://worldwide.Bose.com/contact)

Symptom	Solution
No power: AC (mains)	<ul style="list-style-type: none"> <li>• Make sure you are using the USB-C to USB-A cable.</li> <li>• Secure the USB cable at both ends.</li> <li>• Connect the USB cable to a different USB port.</li> <li>• Plug the power adapter (not provided) into a live AC (mains) outlet.</li> </ul>
No power: battery	Battery may be in protection mode or discharged. Connect the USB cable to a power adapter (not provided).
Speaker does not connect to mobile device	<ul style="list-style-type: none"> <li>• On your mobile device:             <ul style="list-style-type: none"> <li>– Turn off and on the <i>Bluetooth</i> feature.</li> <li>– Remove the speaker from the <i>Bluetooth</i> menu. Pair again.</li> </ul> </li> <li>• Move your mobile device closer to the speaker and away from any interference or obstructions.</li> <li>• Pair another mobile device (see page 19).</li> <li>• Clear the speaker's pairing list (see page 20).</li> <li>• Reset the speaker (see page 25).</li> </ul>

## TROUBLESHOOTING

---

Symptom	Solution
No sound from your mobile device	<ul style="list-style-type: none"> <li>• Power on the speaker.</li> <li>• Increase the volume on the speaker, your mobile device and music source.</li> <li>• Press the <i>Bluetooth</i> button  to hear the connected mobile device(s) and ensure you are using the correct device.</li> <li>• Move your mobile device closer to the speaker and away from any interference or obstructions.</li> <li>• Use a different music source.</li> <li>• Pair another mobile device.</li> <li>• If two mobile devices are connected, pause your other mobile device first.</li> <li>• On your mobile device:               <ul style="list-style-type: none"> <li>– Turn off and on the <i>Bluetooth</i> feature.</li> <li>– Remove the speaker from the <i>Bluetooth</i> menu. Pair again.</li> </ul> </li> <li>• Clear the speaker's pairing list (see page 20).</li> <li>• Reset the speaker (see page 25).</li> <li>• Check your mobile device for compatibility. Refer to your mobile device owner's guide.</li> </ul>
Poor sound quality from your mobile device	<ul style="list-style-type: none"> <li>• Use a different music source.</li> <li>• Pair another mobile device.</li> <li>• Disconnect the second device.</li> <li>• Move your mobile device closer to the speaker and away from any interference or obstructions.</li> </ul>
Audio plays from the wrong mobile device (when two devices are connected)	<ul style="list-style-type: none"> <li>• Press  to hear the connected mobile device(s) and ensure you are using the correct device.</li> <li>• Pause or quit the music source on your mobile device playing music.</li> <li>• Disconnect the second device.</li> </ul>
No audio from the AUX device	<ul style="list-style-type: none"> <li>• Power on the AUX device and play music.</li> <li>• Secure the 3.5 mm cable to the speaker's AUX connector and the AUX device.</li> <li>• Increase the volume on the speaker and AUX device.</li> <li>• Use a different AUX cable.</li> <li>• Connect a different AUX device.</li> </ul>
Poor sound quality from an AUX device	<ul style="list-style-type: none"> <li>• Secure the 3.5 mm cable to the speaker's AUX connector and the AUX device.</li> <li>• Increase the volume on the speaker and AUX device.</li> <li>• Use a different AUX cable.</li> <li>• Connect a different AUX device.</li> </ul>



## Reset the speaker

---

Factory reset clears paired mobile devices and language settings from the speaker and returns it to original factory settings.

1. Power on the speaker.
2. Press and hold the Power button  for 10 seconds until all indicators blink.



838445-0010